

Melissa Chukri

User Experience Designer & Engineer



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PORTFOLIO
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Toolbox

DESIGN

Sketch	●	●	●	●	●	●
Illustrator	●	●	●	●	●	●
Photoshop	●	●	●	●	●	●

EMPATHY & RESEARCH

Protocol Design	●	●	●	●	●	●
Data Gathering	●	●	●	●	●	●
Analysis	●	●	●	●	●	○
Findings	●	●	●	●	●	○
Application	●	●	●	●	●	○

PROTOTYPE

Framer	●	●	●	●	●	●
Adobe XD	●	●	●	●	●	●
Axure	●	●	●	○	○	○

CODE

HTML + CSS	●	●	●	●	●	●
Bootstrap	●	●	●	●	●	●
JavaScript	●	●	●	●	●	○
AngularJS	●	●	●	○	○	○
JQuery	●	●	●	●	○	○

Professional Objective

To bring incessant drive to create meaningful user centered experiences built on rational from data driven business values to a diverse team who shares this passion. Together, with my adept understanding of user centered methodologies and practiced design and prototyping skills, we will deliver valuable products that bring delightful and impactful experiences to our users.

Work Experience

2017 - Present

Onvia | Deltek

Product Designer (UX)

ONVIA 8

With the product team we worked to understand a new user workflow which lead to the design of an Analysis Feature for our Future Leads Data. I designed and executed a Usability Study for the feature which lead to the user validated reusable components and design patterns. The components allowed for quick iteration and release for three additional data sets to our users.

TRUTH 2.0 - ONVIA8 DESIGN SYSTEM

Collaorated to expand the existing design system by adding micro animation, with micro animations instead of elements disappearing, minimalist animation allowed user to see the interface reacting to their interactions.

2015 - 2017

VERTAFORE

Experience Designer (XD/UX)

VERTAFORE AGENCY PLATFORM

Conducted user research and analysis in the evolution of the product's design to provide an efficient, modern and deeply integrated insurance agency management solution that is unlike anything in the market.

XD STANDARDS AND GUIDELINES

Created and implemented a single source of truth for Vertafore's web components, and interaction patterns. Bringing cohesion to a diverse portfolio of products, these code packages eliminated redundant design documentation and linked to developers tools.

2016 - Present

FREELANCE WEB DESIGNER & DEVELOPER

Helping local small business build a modern web presence.

CLIENTS - Gorgeous George's Mediterranean Kitchen, Carpool Genie, Etailitycs & EMC Co.

2014 - 2015

VERTAFORE

Experience Designer (XD/UX) Intern

CROSS PRODUCT SUPPORT

Shadowed senior designers and aided design efforts through competitive analysis, user research, data analysis, and feature design. These efforts were integrated into the XD Standards and Guidelines.

Education

2013 - 2015

UNIVERSITY OF WASHINGTON

Bachelor of Science in Human Centered Design & Engineering

Focus in Human Computer Interactions

UNIVERSITY INVOLVEMENT

HCDE Student Association President | Event Coordinator for Engineering Discovery Days | PHI SIGMA RHO Engineering Sorority

CAPSTONE AVAILA[BOARD]

Showcased the breadth of our user centered design skills to uncover user needs, design and build an improved room reservation system for Seig Hall. Availa[board] awarded 2015 Honorable Mention by staff and peers.

2012 - 2013

BELLEVUE COLLEGE

Focus in Computer Science and Engineering

The epiphany when I discovered UX and found an impactful career path that encompassed my passions. The pursuit of a human centered engineering degree began!

2009 - 2012

JP MORGAN CHASE

Teller | Lead Vault Teller | Sales and Service Associate

2007 - 2009

GREEN RIVER COLLEGE

Associates of Arts Focus in Fine Art and Graphic Design